# 2022 Results Investor Presentation

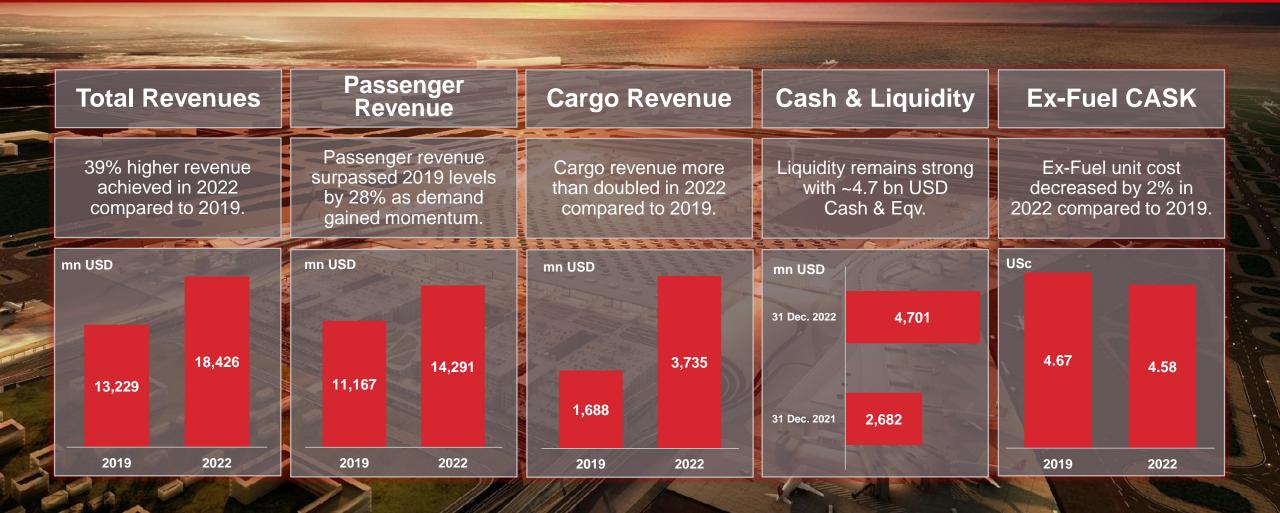




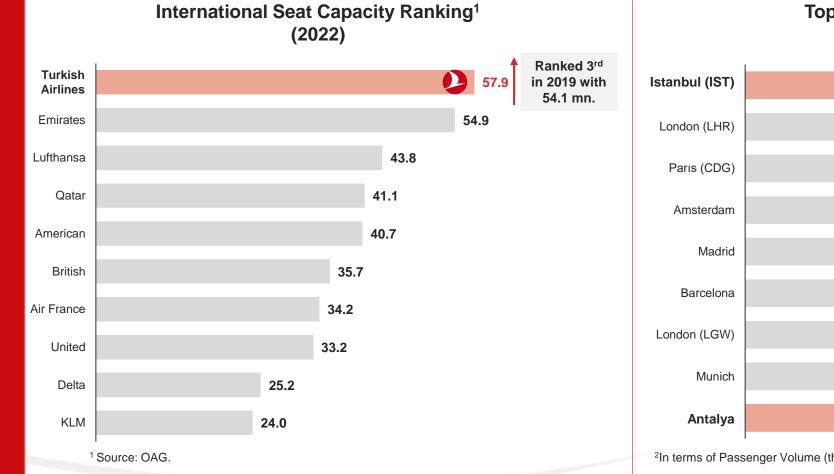




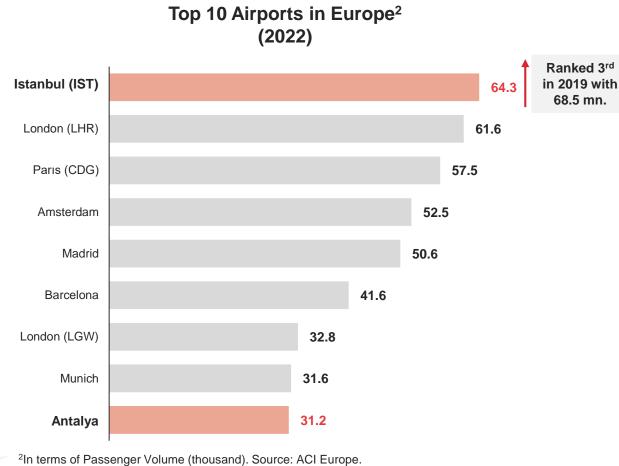
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## Turkish Airlines offered the highest seat capacity in the world among the network carriers



Turkish Airlines climbed to **1**<sup>st</sup> place in 2022 from 3<sup>rd</sup> place in 2019 among the global network carriers.



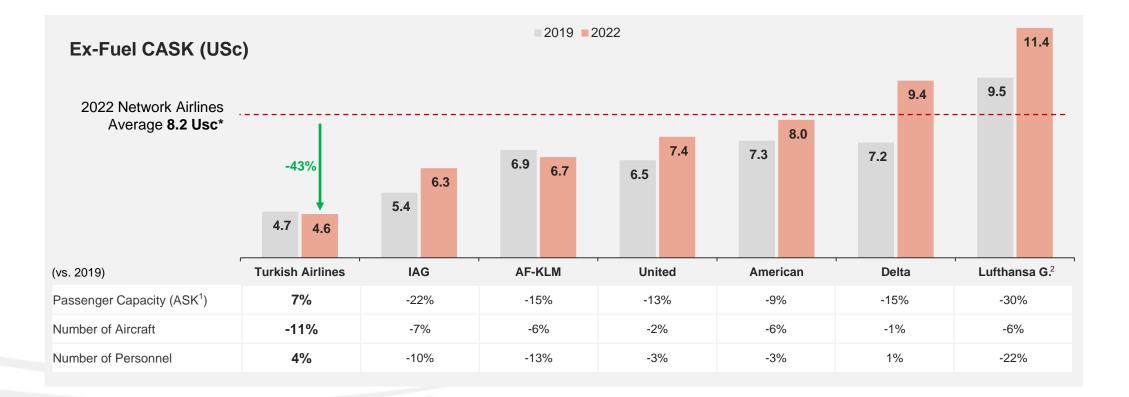
Turkish Airlines' main hub, Istanbul Airport was Europe's busiest airport in 2022.

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During the pandemic, we continued to invest in our fleet and workforce while preserving our unit cost advantage.



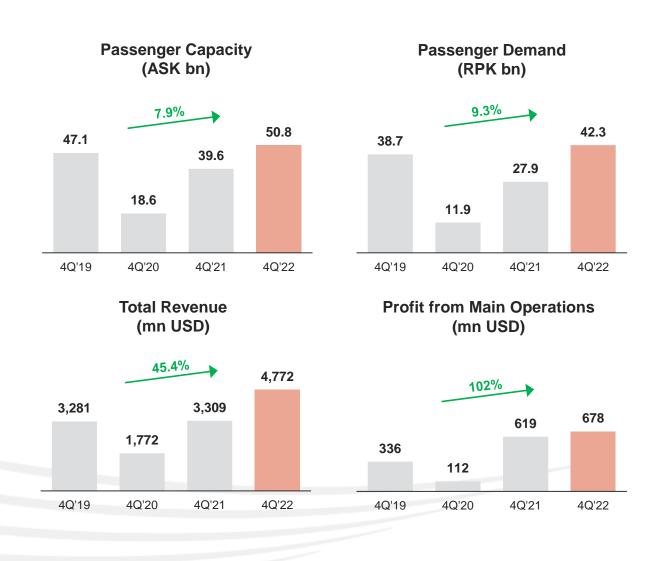
Doing so allowed us to capitalize on surging passenger demand and capture significant market share profitably.





<sup>1</sup>ASK: Available Seat Kilometers <sup>2</sup>LTM 9M'22 data for Lufthansa Group Source: Company reports.

### Outperformance of pre-pandemic levels is clearly visible across the board



As passenger demand exceeded capacity, passenger **Load Factor** increased by **1.2 points**.

**Total Revenue** surpassed 4Q'19 by **45%** owing to robust passenger and resilient cargo demand.

**Profitability** in the fourth quarter recorded well above pre-pandemic levels.

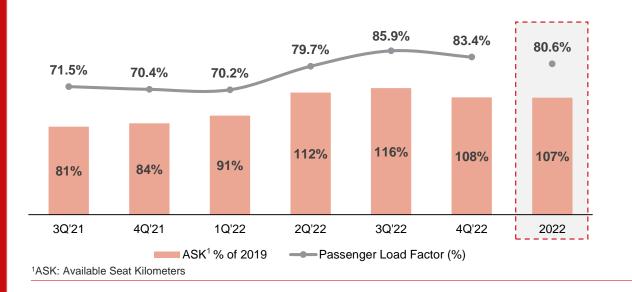




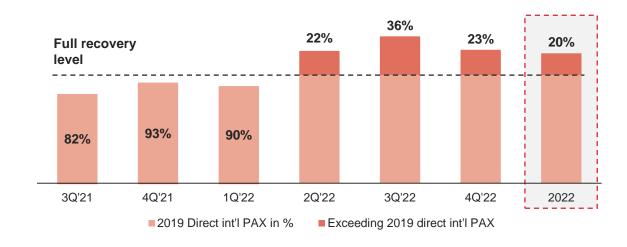


## **Capacity Management**

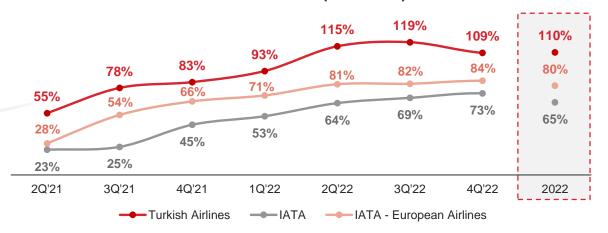
In the fourth quarter, we surpassed 2019 ASK by 8% and LF by 1.2 pp.



Number direct international passengers to Türkiye carried by Turkish Airlines was materially above 2019 level.



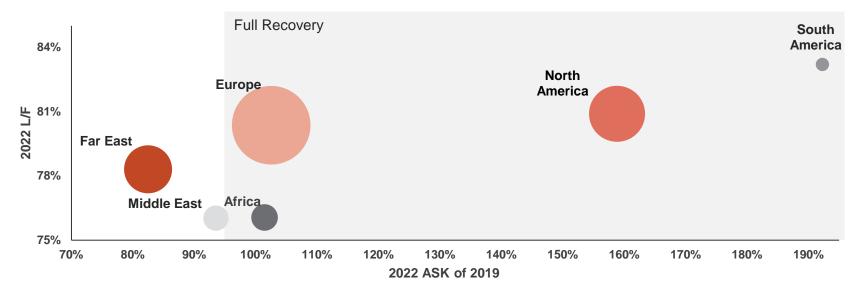
International ASK (% of 2019)



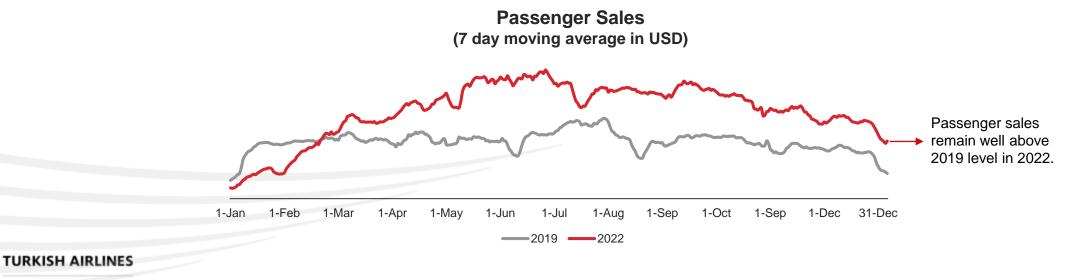
Pace of our international capacity ramp up was considerably higher than the European and Global averages.

Source: IATA

#### Passenger Traffic Recovery 2022 / 2019

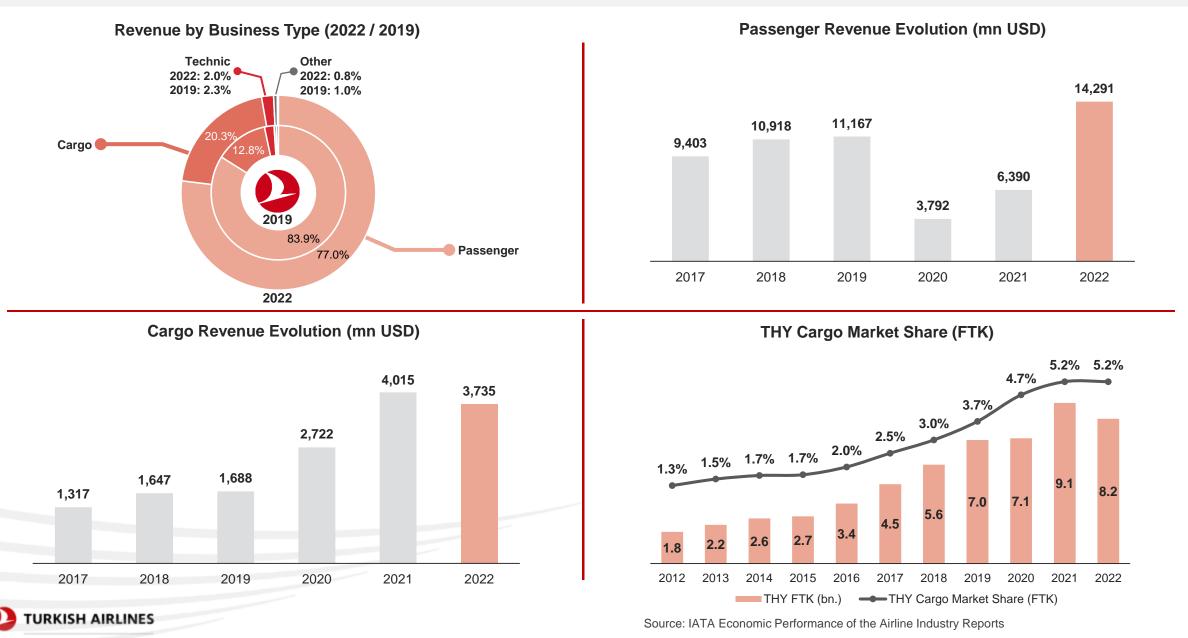


Note: The scale of the bubble represents the portion of the regions' ASK contribution in 2022.

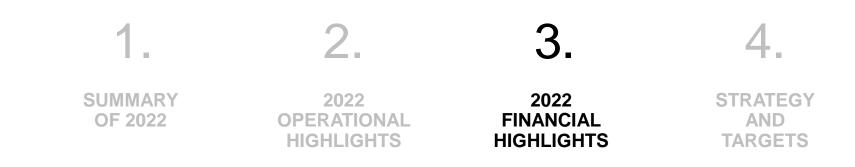


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### **Segment Performance**

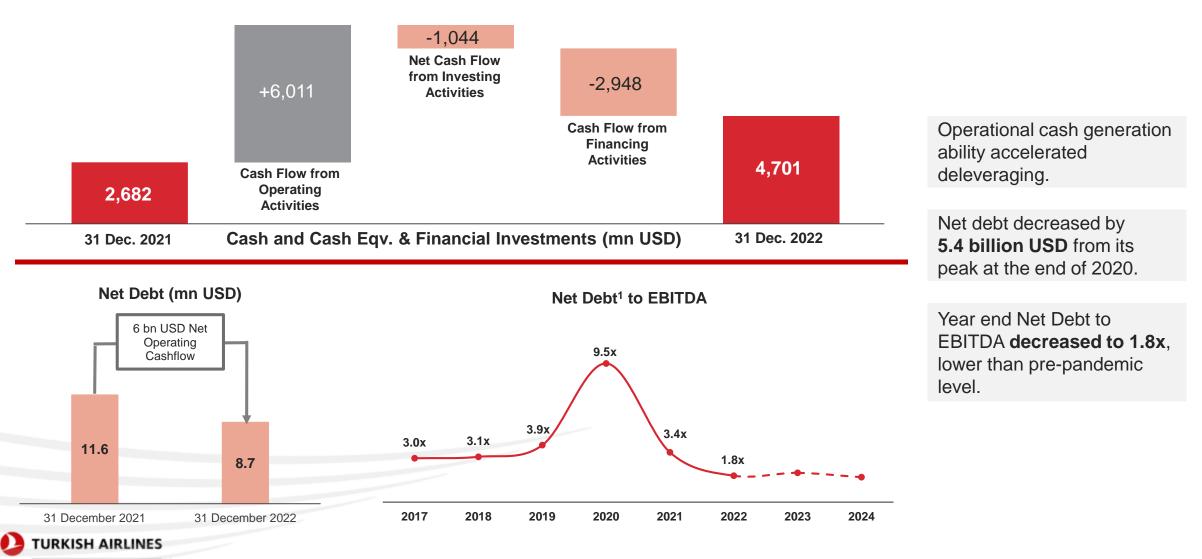






#### Liquidity Management & Leverage

We have **4.7 bn USD** liquidity as of the end of December 2022.



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4Q'19	4Q'22	Change	(USD mn)	2019	2022	Change
3,281	4,772	45.4%	Total Revenues	13,229	18,426	39.3%
2,708	3,843	41.9%	Passenger Revenue	11,167	14,291	28.0%
471	814	72.8%	Cargo Revenue	1,688	3,735	121.3%
77	102	32.5%	Technic Revenue	305	367	20.3%
137	615	348.9%	Net Operating Profit / Loss	585	2,716	364.3%
336	678	101.8%	Profit From Main Operations	876	2,779	217.2%
336	473	40.8%	Net Income	788	2,725	245.8%
10.2%	9.9%	-0.3 pt	Net Income Margin	6.0%	14.8%	8.8 pt
892	1,395	56.3%	EBITDAR	3,107	5,377	73.1%
27.2%	29.2%	2.0 pt	EBITDAR Margin	23.5%	29.2%	5.7 pt
47,093	50,801	7.9%	ASK (Million)	187,713	201,735	7.5%
5.92	8.16	37.7%	RASK2 (incl. ACTK)*	6.06	7.92	30.6%
7.00	9.07	29.7%	Revenue Yield (R/Y) (Usc)	7.29	8.79	20.5%
17,866	17,930	0.4%	Passengers Carried ('000)	74,283	71,818	-3.3%
82.2%	83.4%	1.2 pt	L/F (%)	81.6%	80.6%	-1.0 pt

RASK2 (incl. ACTK)\*: Total Passenger and Cargo Revenue / ASK2 (Adjusted ASK by available cargo tonne kilometer) ASK: Available Seat Kilometers

Revenue Yield (R/Y): Total Passenger Revenue / RPK

RPK: Revenue Passenger Kilometers



Total revenues exceeded 2019 levels in 2022 by 39%.

#### Cargo revenues in 2022 more than doubled compared to 2019.

Profit From Main Operations reached to 2.8 billion USD in 2022.

EBITDAR Margin in 2022 recorded well above 2019 with **29%**.

#### **Unit Expenses**

4Q'19	4Q'22	Change	(USc)	2019	2022	Change
2.07	3.11	50.5%	Fuel	2.06	3.21	55.4%
1.00	1.31	30.1%	Personnel	1.10	1.06	-3.7%
0.97	1.04	7.3%	Aircraft Ownership <sup>1</sup>	0.98	1.00	2.6%
0.65	0.60	-7.9%	Airports & Air Navigation	0.63	0.61	-2.4%
0.52	0.54	4.5%	Sales & Marketing	0.59	0.51	-12.4%
0.43	0.46	5.9%	Ground Handling	0.43	0.46	6.3%
0.32	0.36	14.3%	Passenger Services & Catering	0.33	0.31	-7.5%
0.49	0.54	10.8%	Maintenance	0.42	0.43	1.8%
0.23	0.22	-2.9%	Other	0.20	0.20	0.9%
6.68	8.18	22.6%	CASK	6.74	7.79	15.6%
4.61	5.07	10.0%	Ex-Fuel CASK	4.67	4.58	-1.9%
5.86	7.28	24.3%	CASK2 (incl. ACTK) <sup>2</sup>	5.96	6.90	15.7%
4.04	4.51	11.6%	Ex-Fuel CASK2 (incl. ACTK) <sup>2</sup>	4.14	4.06	-1.9%

<sup>1</sup>includes Depreciation and Aircraft Rent expenses.

CASK: Total Expenses / ASK Ex-Fuel CASK: (Total Expenses – Fuel Expenses) / ASK (Available Seat Kilometers)

CASK2: Total Expenses / ASK2\* Ex-Fuel CASK2: (Total Expenses – Fuel Expenses) / ASK2 (Adjusted ASK by available cargo tonne kilometer)



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Continuing focus on transformation in order to reinforce cost discipline.

Enhancing capabilities of digital sales channels to save on distribution costs.

Aiming a lean organizational structure and downsizing.

Optimizing marketing expenses by focusing on tactical campaigns.





## AnadoluJet's international capacity share increased by 51 p.p. since 2019

	2019	2021	2022
Number of Aircraft	31	53	64
Number of Routes	129	168	180
International Capacity Share <sup>1</sup> (%)	13.3%	51.7%	64.5%
Int'l Market Share in Hub (Ist. SAW Airport)	18%	25%	24%
Number of Passenger (mn)	14.6	13.3	16.1
Capacity <sup>1</sup>	11.2	16.7	21.7
Load Factor	87.5%	74.2%	82.9%



In 2022, AnadoluJet operated in 180 routes with 64 aircraft.

70% of AnadoluJet's international destinations are in Europe and 30% in the Middle East.

#### AnadoluJet is targeting to:

Drive down unit costs further with 15 new generation aircraft additions in 2023.

Increase penetration to high growth leisure markets through direct international flights.

Capture ethnic travel segment from Europe, Middle East and Central Asia to Türkiye.

Reach price sensitive customers.

Extract ancillary revenue potential by merchandising and bundling.



# **2023 Expectations and Mid-term Priorities**

**Passenger Capacity:** 10-20% higher than 2022

Costs: Low single digit increase in Ex-fuel CASK compared to 2022



# **Priorities**

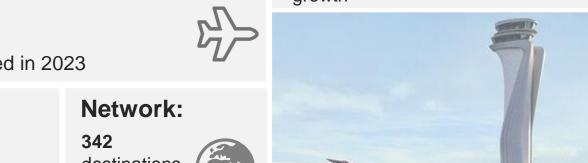
Sustaining our low unit costs

Continued focus on deleveraging and keeping liquidity at comfortable levels

Targeting new organic growth opportunities

Investing in increased connectivity

Extract ancillary revenue potentials to enhance top line growth



# 111 including aircraft, engines and other investments

# Fleet:

CapEx:

**394** as of 2022 year-end Total of **33** net additions expected in 2023

Around 5-5.5 bn USD gross CapEx in 2023

# New int'l. routes in 2022:

Seattle Cebu Bukhara Turkmenbashi

#### Bergamo Juba Tivat Kirkuk

destinations in **129** countries





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# **Sustainability**

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#### **Most Material Issues Highly Material Issues** Flight Safety and Flight Security Support for the Social Development **Climate Change** Fair Competition Water Management Employee Health & Safety and Wellbeing **Changing Customer Expectations & Behaviour** Single Use Plastic Digitalization Sustainable Catering **Business Continuity** Noise Management Talent Management **Responsible Supply Chain Management** Waste Management Innovation united ISO ZERO mission for WASTE Participating in the performance evaluations of international sustainability indices:



In 2022:

Saved Fuel: 57,581 tons

Avoided Emissions: 181,379 tons of CO<sub>2</sub>

Fleet Age: 8.7 years

Developments

2022





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# Participated Programs & Initiatives



**25** by

2025

#### **UN Global Compact**

We committed to the voluntary initiative to implement universal sustainability principles and to take steps to support UN goals.

#### «IATA 25by2025»

We are part of the 25by2025, a voluntary campaign for IATA member airlines to improve female representation in the industry by 25%, or up to a minimum of 25% by 2025

#### **Global SAF Declaration**

Our Incorporation underlined the importance it attaches to the subject by signing the Global SAF Declaration.

#### **Biofuel Usage**

We started using a sustainable aviation fuel mixture in our Paris, Oslo, Gothenburg, Copenhagen, London, Arlanda, Brussels and Lyon flights. In addition to these, we use sustainable aviation fuel in return flights returning from Lyon, Marseilles, Oslo, Strasbourg and Toulouse to Istanbul Airport. Additionally, we continue our collobration on the "Microalgae Based Sustainable Bio-Jet Fuel Project (MICRO-JET)" with Boğaziçi University.



Carbon Disclosure Project (CDP) Climate Change Program Our Incorporation's CDP Climate Change score increased to "B" in 2022 placing us ahead of the sector average of 'B-'.

#### IATA Environmental Assesment

We achieve the highest-level certificate in IATA's IEnvA System and became the "First airline to directly obtain the Stage 2 Certificate".



ISO 14001 Environmental Management System

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# **INVESTOR RELATIONS**

Tel: +90 (212) 463 63 63 ex.12187 e-mail: ir@thy.com

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